

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: 5

Question No: 470

Topic: NDIA – Review of Decisions

Hansard Page: Written

Senator Moore asked:

Please provide the following current launch site data:

- a. total number of reviews prompted by dissatisfied clients by launch site.
- b. outcomes from completed reviews, by launch site.

Answer:

This information is reported in the Quarterly Report to the Council of Australian Governments Disability Reform Council (the Council), as per the National Disability Insurance Scheme (NDIS) Performance Reporting Framework. The National Disability Insurance Agency's Second Quarterly Report, containing data as at 31 December 2013, can be viewed on the NDIS website at: www.ndis.gov.au/document/754.

The Third Quarterly Report, containing data as at 31 March 2014, is expected to be publically released following consideration by the Council in May 2014.

Further breakdown of this metric is not specified under the agreed NDIS Performance Reporting Framework, and it is not possible to divert resources to provide this information.